

CURRICULUM VITAE

CRAIG STEPHEN EVANS

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Senior research programmer with over 20 years of software development and management experience. Experienced working with confidential data in the finance and health sectors and in ISO9000 and 27001 certified Fortune 500 companies.

CONTACT INFORMATION

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EMPLOYMENT

Visiting Senior Research Programmer	2012-present
Graduate School of Information and Library Science University of Illinois at Urbana-Champaign, IL, USA	
Academic Professional (Data Analyst) - University of Illinois	2011-2012
Seconded to John Deere Technology Innovation Center, Champaign, IL	
Senior Business Systems Analyst	2010-2011
Health Alliance Medical Plans, Urbana, IL	
Corporate Sales Engineer	2003-2009
E-Z Data, Inc., Pasadena, CA	
Project Manager	2002-2003
E-Z Data, Inc., Pasadena, CA	
Software Engineer	2001-2002
AdaptiveInfo, Irvine, CA	
Systems Engineer	1997-2000
BHP Coated Steel Corporate, Rancho Cucamonga, CA	
Senior Analyst	1995-1997
BHP Information Technology, Melbourne, Vic, Australia	
Network Systems Consultant	1994-1995
BHP Information Technology, Coffs Harbour, NSW, Australia	
Computer Science Trainee (Network Consulting, Systems Admin, Software Engineer)	1988-1994
BHP Information Technology, Wollongong, NSW, Australia	

EDUCATION

1993 **Bachelor of Computer Science**
Software Engineering, University of Wollongong, NSW, Australia

ADDITIONAL EDUCATION

2012 - present **Doctoral Student - Informatics**
Illinois Informatics Institute, University of Illinois Urbana-Champaign, IL

1995-1996 **Graduate courses in Open Systems (Software Engineering)**
Swinburne University of Technology, Hawthorn, Victoria, Australia

CORE SKILLS

Software Engineering

- Client/server programming in Java. Focus on servlet / web based technologies
- Registered Apple iPhone Developer
- Client side markup languages (HTML, CSS, cHTML, WML, HDML, VXML)
- Personal Software Process (PSP) structured programming methodology

Project Management

- Formal problem analysis training (Kepner Tregoe), including potential problem analysis and risk assessment/management
- Business gap analysis and process re-engineering

Documentation and Testing

- Experienced with ISO 9000 series and 27001 Level compliance

Training and Presentations

- Technical training of peers
- End user training
- Technical information presentations to all organizational level (C level executives to staff)

Peer Supervision / Management

- Supervision of subcontractor employees
- Project management of peers in project settings

PROFESSIONAL DEVELOPMENT

2013 US IGNITE Developers Workshop (Big Data and Broadband) San Leandro, CA

2011 Microsoft BizTalk 2010 Immersion Training, QuickLearn. Redmond, WA

1999 Analytic Trouble Shooting, Kepner Tregoe, Inc.

1997 Managing in an IT Environment, UNSW School of Business Admin

1996 Problem Solving and Decision Making, Kepner Tregoe, Inc.

1996 Effective Negotiation Skills Workshop, Effective Negotiation Services

1993 Priority Management Workshop, Priority Management Systems

REFEREED PAPERS AND ARTICLES

Billsus, D., Brunk, C.A., Evans, C., Gladish, B., and Pazzani, M. (2002). Adaptive interfaces for ubiquitous web, *Communications of The ACM*, May 2002, Vol 45, No 5. pg 34-38.

PEER-REVIEWED ABSTRACTS, POSTERS, PANELS

Smith, Brittany N.; Lugya, Fredrick K.; Evans, Craig, (2013) Learning focused search in an online social network community, *Social Media Expo Poster at iConference 2013*, Feb 2013, Dallas, TX, USA.